

Fleet Alert System

Real-Time Monitoring of Driving Records

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Introduction

The Fleet Alert Service reports newly issued driver citations, revocations, suspensions and driver expirations. Our service automates and streamlines the way employers monitor their drivers and manage driving records. Fleet Alert automatically checks, tracks, organizes and pinpoints important driving record updates on new moving violations for notification to risk managers. Summarized notices of new occurrences will be provided to specified account managers each month.

Problem

Management is currently faced with the daunting task of reducing their company's administrative costs, preventing liability claims, improving safety standards, mitigating bad press and helping to reduce their insurance costs.

Solution

InfoCheckUSA's Fleet Alert service is a secure web based interface accessible 24 hours a day with a 99.8% uptime. Our automated driver monitoring service provides the employer with proactive alert notification of their employees driving behavior. These alerts will be received via a daily summary email report and can be accessed via our secure user interface.

User friendly interface:

Fleet Alert was developed to enable the user to easily navigate throughout the site. Hyperlinks are extensively implemented to streamline functionality. The use of tabbed browsing is also a feature of Fleet Alert, which keeps the user's orientation focused on the tasks at hand without the distraction of navigating through multiple pages.

User Administration:

There are multiple levels of user administration available. These vary from a restricted user to a full rights administrator. Additionally, each user can have specific alert notices provided to them in accordance with their specific corporate needs.

Search & Filtering

Searching and Filtering are simplified by providing the user with multiple options. Filters can be set at the enterprise, location or group level. Users can search alerts or drivers by license number, driver's name or service date.

Bulk Driver Management:

Driver Management is directly integrated with Fleet Alert's bulk driver upload process. This facilitates the insertion of multiple drivers with minimal overhead. A simple template and upload wizard is all that is needed to manage bulk drivers.

Custom Driver Scoring:

Driver scoring enables the employer to assign each driver a color coded score based on the weight of their driving record. Such components as violation history, license class, endorsements, restrictions and extent of driving experience all factor into the driver's score. Fleet Alert will flag any driver not meeting the minimum score criteria in accordance with the specific requirements of each employer.

Transaction Log:

Fleet Alert's detailed transaction log maintains a real-time event history of all transactions that occur within the system. This includes such actions as driver management, alerts, DMV transactions and user notes. This log is maintained in Fleet Alert as long as the driver is in the system. Links to both the MVRs and the alerts are included in the log.

Administrative Journal:

The user has the ability to add notes for each driver as needed. Additionally, notes can be added to all alerts within the system. This functionality is useful in tracking the progress of your drivers' compliance regarding any alerts they have pending.

Proactive Alert Notification:

The fleet alert service provides daily proactive email notifications. An email summarizing all current alerts including suspensions, expirations and upcoming license renewals is generated every day. Additionally, that email notification will outline future activity for the next 10 days.

The system also offers the user the flexibility to dictate which alert notifications they will receive.

Accounting/Usage Reports:

The accounting reports available in Fleet Alert can be exported into a PDF or Excel document. Both transaction details and summaries are available for review and they can be generated on the fly. Details will include transaction date, driver information, fees charged and what service was run.

Implementation

The first step in implementing the Fleet Alert system will be to set up an account with InfoCheckUSA. Once the account is approved and activated the Fleet Alert application will be authorized. The next step will be for the user to attend an initial training session to familiarize themselves with the system. InfoCheck will provide any subsequent training required by each of our clients.

Summary

Fleet Alert will reduce employer liability and ensure that only eligible drivers operate company and/or personal vehicles during company time. By proactive notification of adverse driver behavior, our client's employers can aggressively address those problem drivers and make sure company compliance is maintained. Fleet Alert's easy to use interface and robust alert features will simplify your driver monitoring process while simultaneously providing a high return on your investment.

